



NLCERA EMS Contract

Third-Quarter 2017 - Rural Fire Chiefs Meeting

August 26, 2017 - Minutes

NLCERA EMS Contract
NLCERA Rural Fire Departments:

Greetings NLCERA EMS Rural Fire Chiefs and designees,

Please see the minutes from our August 26, 2017 meeting. The meeting was held at Orville's Restaurant, Glacier View, 08:30 – 10:00.

Meeting Minutes:

- 1) Introductions and welcome
 - a. Nick Nudell
 - i. New UCH Data Analysis Division Chief
 1. Completing a doctorate in data analysis
 - ii. Bill – NLCERA is fortunate to have Nick at UCH
- 2) Approve June, 2017 meeting minutes
 - a. Approved, no questions
- 3) Administrative
 - a. Larimer County Fire Chief's Association (LCFCA)
 - i. Discussion about Chief Wolf (Estes Park) initiating contacts to form the LCFCA.
 - ii. Possibly an organizational meeting November 1, 2017
 1. Craig – will update everyone
 - iii. All NLCERA Rural Chiefs were encouraged to attend and develop the influence and express the needs of Larimer County fire departments.
 - b. Second Quarter 2017 Data review
 - i. Zones 2, 3, 4, 5
 1. NLCERA Zones 2, 3, 4, 5
 2. PFA distributed an EMS compliance report showing second quarter data from April – June, 2017
 3. Zone 2 Emergent: 232 responses; 28 exceptions; 88%
 4. Zone 2 Non-Emergent: 361 responses; 6 exceptions; 98%
 5. Zone 3 Emergent: 15 responses; 7 exceptions; 53%
 6. Zone 3 Non-Emergent: 30 responses; 9 exceptions; 70%
 7. Zone 4 Emergent: 25 responses; 4 exception; 84%

8. Zone 4 Non-Emergent: 36 responses; 1 exceptions; 97%
9. Zone 5 Emergent (Best Effort): 2 responses; 0 exceptions; 100%
10. Zone 5 Non-Emergent (Best Effort): 4 responses; 0 exceptions; 100%

ii. Questions?

1. Bill – Will send second quarter data to Vanessa
2. Discussion about the complexities of assessing response compliance with the low number of monthly responses in each zone. How the percentage for compliance can be affected by one or two responses.
 - a. PFA working with UCH to determine a fair and equitable way to assess the data for the rural NLCERA zones. Possibly rolling data until a number of responses is accumulated in a specific zone for compliance purposes.
 - b. Bill – hope to have how rural zones will be measured for compliance by the NLCERA EMS fourth quarter meeting.

c. Follow-up information regarding responses?

- i. Mark – Need timelier patient outcome information for training purposes.
 1. Discussion about different formats for how this may be accomplished.
 - a. Nick to take back need and coordinate with rural departments.
 - b. Possibly tie trends for types of calls to monthly training to address skill and assessment needs identified by actual call outcomes.
 - i. Possibly a segment of each department's monthly trainings.
 - c. Lifeline – apparent report format indicating what the outcomes were of patients treated.
 - i. Mary and Nick to follow up with Julie
 - d. Nick – New software will potentially help with reporting patient outcomes. More as this develops.
 - e. All information must be protected by HIPPA.
 2. Suggested to send in a need for patient information follow-up using the EMSNOCO.net feedback/information form. This will be seen and responded to, where emails may be lost or not read.
 3. Discussion about after action reviews (AARs) with UCH crews
 - a. Most very helpful to give at time of call, but difficult to do full analysis based on logistics
 - i. PV240 is a constant, thus very helpful to rural fire EMS providers in the NLCERA.
 - b. Discussion about AAR's at the fire department level
 - i. No apparent standardized AAR format
 - ii. Nick – North Dakota AAR format for EMS
 - 1> Nick to send to Bill for distribution to the NLCERA chiefs

- iii. Bill to send AAR format models for consideration
 - 1> Suggestion to use the LCFCA to establish AAR formats which can be tailored for EMS AARs.
 - 4. Tom F. – When is UCH being counted as being on scene?
 - a. Bill - When a UCH unit arrives on scene of the dispatched address and transmits on scene.
 - b. Bill – When a rural EMS response IC instructs a UCH unit to stage, the staged time is their on scene time for compliance.
 - 5. Organizational Chart for UCH?
 - a. Tom F. – Who should be called when rural NLCERA departments need specific information or have specific needs?
 - i. Suggested an UCH organizational chart with who is called for what reason to be constructed by UCH for follow-up.
 - 1> Nick to follow-up with Pat
- ii. Helicopter response – Pilots, LZ information – Maps
 - 1. See LZ Maps for each district
 - a. Each district was given a current LZ wall map, which is posted at the NLCERA website.
 - b. As a strategic priority, the NLCERA EMS Advisory Committee is trying to establish one LZ map to update; and this seems the best option as it is based on CRISP/LETA data maintained by Larimer County.
 - i. PFA's GIS updated this map.
 - ii. As verifications and additions are submitted PFA will forward those to LETA for update to the county LZ map.
 - iii. Each Fire District is requested to validate their LZ's and send changes to Bill.
 - iv. Justin Whitesell is having LCSO Emergency Services crews validate LZ's as they have time.
 - c. Nick – suggested signs be made for each LZ
 - i. If the LZ is utilized, anyone in contact can tell the LZ name if there is a sign.
 - ii. Possibly a service project for scouts, community corrections or service groups?
 - d. Bill – PDF of LZ maps has been sent to NCME and Lifeline
- iii. NLCERA and Fire District Maps
 - 1. See maps for each NLCERA district
 - 2. Each fire district was given a large wall map of their fire district within the NLCERA, as well as a blow-up wall map of their specific districts.

3. PFA's only request to continue with map updates is to have each fire district build a wall map area in their station where maps can be protected, posted and utilized.
 - a. All present in agreement.
- iv. Holiday and event – additional coverages
 1. Additional coverage coordination with UCH and rural fire departments worked well since the June 2017 meeting, and is much appreciated.
 2. Excellent opportunity for Public Education by the UCH units while on stand-by.
 - a. Learned need to plug in ambulances when doing Pub Ed to not have the batteries drain down.
 3. Labor Day
 - a. Nick to have Pat coordinate with Gerry (RFLVFD) for Labor Day in Red Feather. May only need Saturday.
- d. Identified strategic or equipment needs
 - i. Grant opportunities?
 1. All in attendance praised the collaborative efforts to submit regional grant requests, with the last one being successful.
 - a. Grant person who has been successful in the past:
 - i. Julie Schott: livermoregrants@gmail.com
 2. AED's in process at this time.
 - a. Discussion: SAAVIK buying group a possibility for lower cost purchases
 - i. Vanessa and Craig to follow up
 - ii. Bill will look to post a link if applicable
 - e.
 - f. NLCERA Rural Fire Chiefs – webpage ([Poudre-fire.org website](http://Poudre-fire.org))
- 4) Operations
 - a. PVH EMS response updates
 - i. Data programs updates
 1. Nick – UCH has new data programs to improve business processes. Nick has much experience with new programs.
 - a. Discussion about benefits of new programs
 - b. Bill – First Watch program will augment the compliance program used by PFA. Excellent potential for better data understanding and response modeling. More as this develops.
 2. Bill – New data programs in concert with new county-wide CAD system by 2019 will greatly improve planning and response.
 3. Nick – discussion about response times verses clinical outcomes. UCH wants to focus on what is best for community and citizens.
 - a. Challenges in the rural to have exact resources placed all the time.
 - ii. Follow up from June
 1. Spot devices for LZ

- a. Bill – showed a printout of the SPOT devices, and discussed limitations. More as this develops.
 - b. Per Pat – currently being reviewed by helicopter vendor
 - b. Coordinated Compliance (CC) with rural NLCERA fire districts
 - i. WFPD CC update
 - 1. WFPD is currently working towards coordinated compliance with UCH.
 - ii. EMS Contract - Coordinated Compliance
 - 1. Bill – If NLCERA rural fire departments wish to establish coordinated compliance for EMS contract purposes, please send PFA (Bill Salmon) a letter requesting coordination with UCH.
 - c. ReadyOp
 - i. Usage by departments?
 - 1. Is training needed?
 - a. Bill – is there a need for training on ReadyOp?
 - i. Consensus is there is a need.
 - ii. Bill to coordinate for how ReadyOp training may be delivered.
 - ii. Received ReadyOp test (top three in each organization?)
 - 1. All present received the test message
 - 2. All encouraged to use ReadyOp for contacting each other reference response follow-up to ensure communication.
 - iii. Updated ReadyOP contact information?
 - 1. GVFPD –
 - a. Need to remove Jim P.
 - 2. RFLVFD –
 - a. Remove infectious disease person
 - 3. Send contact information changes to Bill for updating
 - d. “At Patient”
 - i. Seeing much improvement
 - 1. `Bill – passed out LC Dispatch At Patient report
 - a. Showing improvements in reporting At Pt
 - b. Discussion about value of At Patient, and potential improvements when less human elements involved.
 - ii. Continue to encourage “at patient” status

5) Training

- a. Updates regarding training plans from UCH
 - i. Current methods effectiveness discussion
 - 1. Tom F. – The current monthly training model is working, please don’t change.
 - 2. Vanessa – Training needs to be emphasis based on needs identified through responses and outcomes.
 - 3. Mary suggested a “training box” concept for each EMT (responder)
 - 4. AED’s at PFA – updated CPR (Advanced Resuscitation Training – ART)

- a. PFA is purchasing new Zoll AED's which are totally compatible with UCH's Zoll monitors.
 - b. New CPR training being given to PFA showing more effective CPR and outcomes.
 - i. Nick was asked to follow up with planning for getting this training to rural NLCERA EMS.
 - ii. Discussion about grants in progress for new AED's
 - 1> Information shared about possible purchasing options.
 - a. Contact Mary, Nick or Joel for further discussion.
 - 5. EMT/Paramedic Refresher
 - a. October and will be different format
 - i. Will give the same lecture 11 times online
 - ii. Contact Julie at UCH with questions
 - b. Radio training – Radio 101 (on CoTrain)
 - i. Bill – suggest each department assign one person to take the six-hour Radio 101 training on CoTrain site.
 - 1. This person would become department radio person to guide training, radio setup, and updates.
 - ii. 800 Meg radios?
 - 1. Bill – PFA has radios at low cost
 - 2. Vanessa – LCSO is giving radios to NLCERA departments
 - 3. Discussion about how important for rural fire departments to have 800 Meg once the Killpecker tower is up and operational.
 - a. October estimated for tower to have power and possibly be operational.
 - 4. All departments encouraged to acquire these low cost or free 800 Meg radios in anticipation of the Killpecker tower.
 - c. Opportunities – www.emsnoco.net (UCH Training Calendar)
 - i. UCH keeping this calendar up to date with current training options for the NLCERA.
 - 1. Nick to follow up to make sure this is happening.
- 6) NLCERA Agency updates
- a. WFPD
 - i. Craig is EMS training contact person
 - ii. Letitia is working administrative support
- 7) Next meeting (Fourth Quarter, 2017):
- a. Saturday, October 28, 2017, 08:30-10:00 at Orville's Restaurant.

Please contact Bill Salmon (bsalmon@poudre-fire.org) or Kevin Waters (kwaters@poudre-fire.org) with Questions.

Bill Salmon
PFA EMS Contract Coordinator
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See Roster Below:

2017	NLCERA EMS Rural Fire Chiefs Meeting - August 26, 2017			
In Attendance	First and Last Name	Organization	Email	Phone #
1	Ted Beckman	PVH-EMS	ted.beckman@uchealth.org	970-988-5475
	Tom Cain	UCHealth	thomas.cain@uchealth.org	
2	Hugh Collins	PCFPD	h.collins@gmail.com	970-881-2472
3	Tom Forbes	RFLVFD	tfbike@hotmail.com	281-838-5587
4	Vanessa Fournier	GVVFD	gvfdchief2@gmail.com	970-493-3353
5	Joel Funk	LFPD	joelfunk@hotmail.com	
6	Gary Green	WFPD	ggreen@wfpd.org	970-418-0398
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	Jim Herrington	LFPD	elbowcreek@gmail.com	
8	Warren Jones	GVVFD	gvfdchief1@gmail.com	
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9	Mary Makris	PFA	mmakris@poudre-fire.org	
10	Donn Maynard	LFPD	Livermorechief@gmail.com	
	Nick Nudell	UCHealth	Nikiah.Nudell@uchealth.org	
11	Mark Rode	CLVFD	markrode58@gmail.com	
12	Bill Salmon	PFA	bsalmon@poudre-fire.org	970-218-9406
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	Justin Whitesell	LCSO	whitesjl@co.larimer.co.us	