



NLCERA EMS Contract

Quarterly Rural Fire Chiefs Meeting

June 17, 2017

NLCERA EMS Contract

Rural Fire Departments:

Greetings NLCERA EMS Rural Fire Chiefs and designees,

Please see the minutes from our June 17, 2017 meeting. The meeting was held at the former Western Ridge Restaurant (now Orville's) 08:30 – 10:00.

Meeting Minutes:

- 1) Introductions and welcome
- 2) Approve February, 2017 [meeting minutes](#)
 - a. **Approved, no questions**
- 3) Administrative
 - a. PFA updates
 - i. Chief Mike Gress has retired from PFA
 1. **Mike served the PFA and NLCERA for many years. We wish him well in retirement.**
 - ii. New PFA Division Chief over the NLCERA EMS Contract:
 1. **At the meeting we did not know who would be selected. (Note: Ryan McLean is now the Support Division Chief for PFA – Congratulations to Division Chief McLean)**
 - iii. New PFA EMS Battalion Chief, Kevin Waters, into a newly created position.
 1. **Chief Waters was introduced and he shared a bit about his experience in EMS.**
 2. **Bill – PFA, and the NLCERA, is fortunate to have Chief Waters onboard, and he is already helping us to improve.**
 - b. NLCERA rural departments
 - i. EMS Staffing updates
 1. **GVFPD: Warren Jones will be the Interim Chief of GVFPD. Chief Jones brings a wealth of experience and ability to GVFPD.**
 2. **Vanessa remaining as Assistant Chief.**
 - ii. Discussion: Rural NLCERA as a resource for additional ambulances
 1. **Much discussion about summer response ideas in the rural NLCERA**
 - a. **Mountain Fire Chiefs focused on needing the data to show needs in specific areas**

- b. The rural NLCERA fire and EMS chiefs need to bring forward requests based on anticipated needs.
 - c. Kevin and Pat to collaborate about providing rural NLCERA data leading to possible posting of units during predictable high-service times.
 - d. Discussion about possibility of Glacier View as central posting location.
 - e. Don reminded the group that there are five BLS ambulances which can be requested from the rural NLCERA fire department for MCI's or other large scale incidents.
- a. PVH EMS updates
 - a. New Director/Chief – Pat Songer
 - i. Pat introduced as the new Director of PVH EMS, and brings new EMS leadership to the NLCERA.
 - ii. Discussion of collaborative postings in the Rural NLCERA: Good overview of possibilities for posting resources once these high-probability times and locations are identified.
 - 1. Discussion about July 1, 2017 in Red Feather. Fireworks and large crowds which usually equates to calls for ambulance services.
 - 2. Also discussion about the August, 2017 total eclipse of the sun, and anticipated additional traffic and EMS needs.
 - 3. Warren requests system posting needs emanate from patient outcome data.
 - 4. Discussion how air resources are a vital part of the equation.
 - a. Reminder that many in the rural have helicopter subscriptions with Lifeline for transport.
 - b. Donn – this information sometimes drives which helicopter is requested.
 - b. Training Plan Update
 - i. Ted gave an update:
 - 1. Apologized for any confusion from the last quarterly meeting.
 - 2. PVH EMS will be developing different ways to deliver need training.
 - a. Much discussion about how poor the Internet is in the mountains, and how important hands-on skills are. Cannot be all video and be effective.
 - b. Suggestion to use focus groups to develop the training strategies. Many good ideas and much potential for future training in the rural NLCERA.
 - i. The QRT leadership group may be a focus group for ideas and feedback.
 - ii. Focus trainings around what has happened, and QA and QI them.

- iii. Ted - Training calendars April – March for next year
 - iv. Mark – consider consolidating training in central locations to ensure skills development and facetime with instructors.
 - 3. Need to make sure all departments are sending John Stitt their trip sheets.
 - a. Much discussion about programs which may help facilitate trip sheet sharing through technology
 - i. UCH is planning for new emergency reporting software which may help with this. More as it develops.
 - ii. Feedback from first quarter 2017 training
 - 1. Feedback, all good thus far in 2017
 - 2. February EMS Conference training links Posted
 - 3. If questions or problems that you cannot solve, use the EMS Feedback form on the www.emsnoco.net website (linked at the NLCERA Rural Chiefs page)
 - iii. Identified needs?
 - 1. Each NLCERA Fire/EMS department audit to ensure EMS trip sheets are going to John Stitt.
- c. Renewal of EMS Contract – third year – update
 - i. The third contract year with PVH EMS has been renewed as of June 1, 2017.
- d. Update about NLCERA map improvements
 - i. Bill – The map improvements and contract amendments presented in February have been put on a 120 day hold from May 23, 2017. This was to allow new leadership to have input and ensure our outcome is the best it can be. PFA, WFPD, and PVH EMS will be working to develop needed improvements. PFA will report on our progress next quarter.
- e. 1st Quarter 2017 Data review
 - i. NLCERA and WFPD Zones 2, 3, 4, 5
 - 1. PFA distributed an EMS compliance report showing data from January – March, 2017
 - a. Zone 2 Emergent: 205 responses; 20 exceptions; 90%
 - b. Zone 2 Non-Emergent: 327 responses; 9 exceptions; 97%
 - c. Zone 3 Emergent: 9 responses; 2 exceptions; 78%
 - d. Zone 3 Non-Emergent: 15 responses; 2 exceptions; 87%
 - e. Zone 4 Emergent: 13 responses; 1 exception; 92%
 - f. Zone 4 Non-Emergent: 22 responses; 0 exceptions; 100%
 - g. Zone 5 Best Effort: 3 responses; 0 exceptions; 100%
 - f. NLCERA Rural Fire Chiefs – now have webpage ([Poudre-fire.org website](http://Poudre-fire.org))
 - i. All present indicated they knew how to find the webpage.

4) Operations

- a. Feedback regarding EMS responses?
- b. At Patient”

- iv. LC Dispatch report of At Patient improvements – showing an improved effort.
- v. Discussion about how all involved, NLCERA rural responders and dispatch appears to be working toward improving these benchmarks.
- vi. Encouragement to continue to inform your responders of the importance of this data.
- vii. Bill to ask Diane to email the Rural NLCERA “at patient” reports to the NLCERA chiefs for their review.
 - 1. RFLVFD requested to have CAD data from their calls sent to them as well.
 - a. Tom Forbes indicated the CAD calls are being sent out on Mondays. Tom to forward these reports to the mountain chiefs.
 - b. Bill to follow up with Diane to formalize the process.
- c. Air Link is branded as “Lifeline” as of June 1, 2017
 - i. Discussion about the Lifeline pilots and if with the changes in administration are they different pilots? Donn - Lifeline copter not over the correct location when requested, thus the question.
 - 1. Pat – shouldn’t be different, but will check on it. The moving of dispatching to Santa Rosa, Ca. may have some cause.
 - 2. If any future concerns send them to Pat for research and feedback.
 - 3. Pat – asked if Spot devices have been used, and he would like to establish some testing departments. Rural departments willing to test the spot devices which emit a latitude and longitude for incoming air resources.
 - 4. Question about lifeline’s new admin having the listing of LZ’s? Pat to check on this.
- d. Discussion opportunity: Coordination with PVH EMS regarding planning for summer
 - i. More discussion about New West Fest and July 1 RFLVFD fireworks on the same weekend.
 - 1. Possible posting of ambulance in Glacier View or Red Feather for 12 hours.
 - a. Jerry – requests consideration from 14:00 – 23:00 in Red Feather.
 - i. In previous years: approximately 6 responses in a 12 hour period. Pat – this is significant and he will look at the data for planning.

- ii. Discussions about future: Possibly posting a paramedic and using an EMT from NLCERA fire departments.
 - 2. Donn advised there are paving plans for the rural which may cause some issues with response.
 - a. Donn encouraged all chiefs present to give their feedback. Donn to send the link out to all present for them to provide their input.
 - e. Coordinated Compliance – update discussion
 - i. Reminder that GVFPD and RFLVFD have ALS providers for possible coordinated compliance.
 - f. NLCERA ReadyOp is in place
 - i. Demonstration and test to encourage use by departments
 - ii. Bill – asked if all departments received the ReadyOp three messages: phone, email and text. All advised they received the message, but not all received all three.
 - 1. Updating information for ReadOp – please send an email to Bill Salmon (bsalmon@poudre-fire.org) for updates
 - 2. Will be tested quarterly and information updated as received or quarterly.
- 5) Training Opportunities
- a. Wildland Refreshers?
 - i. GVFPD hosted a wildland get-together
 - b. Mary – EMT refresher in the fall – contacts Julie for details.
 - c. ICS 300 at PFA in August
- 6) NLCERA Agency updates
- a. Communications?
 - i. 800 Meg radios available from PFA at reasonable cost
 - 1. PFA has 800 meg radios for low cost. \$125 per radio
 - 2. Contact Chief Nuckols (gnuckols@poudre-fire.org) at PFA regarding purchasing radios
 - a. Warren – the FRFC purchased 50 radios
 - b. Reminder – once the Killpecker tower is up, the 800 coverage in the rural NLCERA will be much improved.
 - i. Fall of 2017 – hopefully
- 7) Other Feedback, comments or issues?
- 8) Next meeting (Third Quarter, 2017):
- a. Proposed Saturday, August 19, 2017, 08:30-10:00 at the Orville's Restaurant.
 - i. Next meeting date and times agreed upon
 - ii. Thank you to Orville's Restaurant for hosting our meetings

Please contact Bill Salmon (bsalmon@poudre-fire.org) or Kevin Waters (kwaters@poudre-fire.org) with Questions.

Bill Salmon
PFA EMS Contract Coordinator
970-218-9406 (cell)
970-416-4357 (office)

See Roster Below:

2017	NLCERA EMS Rural Fire Chiefs Meeting - June 17, 2017			
In Attendance	First and Last Name	Organization	Email	Phone #
1	Ted Beckman	PVH-EMS	ted.beckman@uchealth.org	970-988- 5475
2	Hugh Collins	PCFPD	h.collins@gmail.com	970-881- 2472
3	Tom Forbes	RFLVFD	tfbike@hotmail.com	281-838- 5587
4	Vanessa Fournier	GVVFD	gdfdchief2@gmail.com	970-493- 3353
5	Joel Funk	LFPD	joelfunk@hotmail.com	
6	Gary Green	WFPD	ggreen@wfpd.org	970-418- 0398
7	Ron Hall-Estand	RCVFD	ronestand2006@yahoo.com	
8	Warren Jones	GVVFD	gdfdchief1@gmail.com	
9	Mary Makris	PFA	mmakris@poudre-fire.org	
10	Donn Maynard	LFPD	Livermorechief@gmail.com	
11	Mark Rode	CLVFD	markrode58@gmail.com	
12	Bill Salmon	PFA	bsalmon@poudre-fire.org	970-218- 9406
13	Pat Songer	UCHealth	pat.songer@uchealth.org	
14	Gerry Wagner	RFLVFD	gjwagner@centurytel.net	
15	Kevin Waters	PFA	kwaters@poudre-fire.org	