



NLCERA June 21, 2017

EMS Advisory Committee Meeting Minutes

Date: June 21, 2017

NLCERA EMS Advisory Committee Meeting Minutes:

Attendees: See attached [Roster](#)

Proposed Agenda:

- 1) Welcome new members:
 - a. Vivian Armendariz - Citizen
 - b. Rena Martinez – FC/911
 - c. Kevin Waters – PFA
 - d. Robert Royer – OEM/PFA
 - e. George Theofanous - NCME
- 2) Approval of April meeting minutes
 - a. Approved, no questions
- 3) Review Purpose and Mission
 - a. Reviewed
- 4) UCH Operational Update
 - a. PVH EMS working a 60 day deployment trial in WFPD
 - b. Changes in unit designations for supervisors – PV270 will be captain and 24/7. PV219 will be flex and not always staffed.
 - c. Dr Trembley – Medical Director
 - i. Introduced himself for new members
 1. Invited contact for questions
 2. Advised the NLCERA EMS Advisory Committee is poised to bring strategic change through grants for future ideas.
- 5) PFA Compliance Update
 - a. Kevin Waters introduced as PFA's EMS Battalion Chief
 - i. Brief bio and positive for PFA and the NLCERA to have Kevin now in charge of PFA's EMS Battalion.
 - b. Ryan McLean was introduced as the newly promoted Division Chief of Support Service for PFA.
 - c. EMS Contract map and amendments update

- i. Bill explained with the new leadership personnel at PVH EMS (Pat Songer) and PFA (Kevin Waters and Ryan McLean) the decision was made to pause for 120 days (from May 23, 2017) any decisions of NLCERA mapping improvements or contract amendments. This would allow all involved to be up-to-speed before improvement decisions would be made. This pause for 120 days was presented to PFA's boards in May. The September PFA board meetings will have an EMS Contract update.
 - ii. PFA is committed to ensuring continual improvement of EMS response in the NLCERA.
- 6) Focused discussions on Challenges and Opportunities regarding:
 - a. Communications
 - i. Dispatch Centers
 - 1. Carol – FC/911
 - a. Role updates for Carol and Rena.
 - i. Both in acting roles until new police chief is selected
 - ii. Carol: Acting Information Services Director
 - iii. Rena: Acting Communications Manager
 - b. Hiring dispatchers
 - i. Three in background now
 - ii. Process closes mid-July – hope to have 200 applicants.
 - iii. Four vacancies
 - c. Described QA process for both dispatch centers
 - i. Should provide improvement information
 - 1. FC/911 – partial calls reviewed
 - 2. LC/Dispatch 100% calls reviewed
 - d. AVL and Tiburon/Tritech 2.9 upgrade
 - i. Testing last month and issues solved
 - ii. Mid-July to go live environment
 - 1. Will know if AVL is part of the upgrade once live
 - iii. Bill advised the committee that Kevin has extensive CAD implementation experience at Aurora. Kevin briefly described his experience as a resource for this committee
 - e. New county wide CAD
 - i. Finalizing IGA's for signing Tritech contract in September, 2017.
 - ii. 12-18 months for new CAD to arrive online (2019).

- iii. Hosted off site
 - 2. Diane – LC/Dispatch
 - a. Three vacancies for dispatchers
 - b. At-Patient report
 - i. Diane presented a printout of the “at patient” data being captured in the Rural NLCERA.
 - ii. Seeing much improvement
 - iii. PFA appreciates all efforts by all involved.
 - 1. PFA hoping to identify electronic “at patient” capabilities
 - 2. Pat – EMR program can record with tablet
 - 3. Carol – possible to utilize smart phones?
 - ii. NLCERA Feedback Forms – Received
 - 1. No NLCERA forms received through EMSNOCO.net
 - 2. All NLCERA departments encouraged to use these forms for recognition, questions, compliance issues, comments
 - iii. Radios:
 - 1. Encryption issues
 - a. PFA has new radios with encryption capabilities on FG2 and CSU Channel 7.
 - b. PFA has 800 Meg radios for sale at a very low cost to NLCERA agencies
 - i. Contact Chief Nuckols (gnuckols@poudre-fire.org)
 - c. Discussion of FCPD and LCSO having PFA response channels
 - i. Dive and SAR need a deputy to liaison for communications
- b. Training
 - i. NLCERA Rural EMS Update
 - 1. EMSNOCO.Net [Training Calendar](#)
 - 2. Tom C. – Rural EMS training update
 - a. 800 plus responders
 - b. Working on consistent and sustainable training plans
 - c. Addressing seasonal topics at appropriate times
 - d. Utilizing technology to deliver as a training method
 - e. Soliciting feedback from stakeholders
 - ii. Quarterly Rural Fire Chiefs Meeting.
 - 1. Second Quarterly meeting held on June 17 – Minutes posted
 - iii. EMT Refresher
 - 1. Beginning in November – online

- a. Contact Julie at PVH EMS
 - iv. Other Opportunities –
 - 1. Dr. Trembley: August 18 &19 – Trauma Conference
 - a. Contact Julie at PVH EMS if interested
 - 2. Full Scale EOC Activation planned (August? & September 13)
 - a. Contact Lori Hodges with questions
 - v. Radio 101 Course
 - 1. At the April NLCERA EMS Advisory meeting each agency providing EMS was encouraged to have one member login at CoTrain site (available at NLCERA webpage) and take the Radio 101 course. Feedback would be reviewed at the June meeting
 - a. PFA’s Josh Woodmansee took this course and gave the following recommendations:
 - i. Radio 101 will benefit those in a coordination and education role for their agencies.
 - ii. Probably not a good use of time for the average firefighter.
 - b. No other feedback at this time by stakeholder organizations
- c. Transport
 - i. PVH EMS
 - 1. Rebranding UCH ambulances in process
 - ii. Rural EMS – status update
 - 1. In the event of a large scale incident needing ambulances, the NLCERA Rural EMS fire agencies have five BLS ambulances which can respond.
 - a. Notification for readiness can be initiated via ReadyOp
 - b. Dispatching of ambulances will be through dispatch centers
 - iii. Air Resources – status update
 - 1. UCH air resources Now Lifeline
 - 2. Northern Colorado Med Evac
 - a. Backs up Lifeline
 - b. Seeing more requests to Larimer County
 - c. Discussion of tracking capabilities of air resources
 - i. Possible movement to establish a state law requiring air resources tracking
 - d. Operational issues to be worked out by Pat and Theo
 - 3. LZ verification
 - a. Justin has the list, and has agreed to have his staff verify LZ’s

- b. Tom F. – LZ's being verified by mountain departments and information sent to Diane.
- c. Discussion about Lifeline pilots knowing NLCERA LZ's.
 - i. Pat to follow up to verify.
 - ii. Theo will update NCME with LC LZ's
 - 1. Request Duane forward LZ information to Theo
 - iii. Pat suggested the Spot button which sends LZ location to air resources.
- iv. Lessons learned or improvements?
- d. Planning
 - i. OEM (FC and LC) updates
 - 1. Chris –
 - a. Lori in California this week
 - b. August 21 is solar eclipse
 - i. Expecting 500,000 people in Wyoming
 - ii. Have draft plan in place – more to come
 - c. PFA is participating in state purchased ID system for large incidents for accountability.
 - i. Will use at CSU games
 - d. An active shooter exercise was held at Hughes Stadium
 - i. Many agencies involved
 - ii. Focus on command and control
 - iii. First exercise debriefed and second exercise ran with improvements
 - e. August 24 & 25 – ICS 300 at PFA – Contract Chris (cwolf@poudre-fire.org)
 - f. September 21 – Table top exercises from New West Fest
 - i. Chris to determine participation availability
 - g. Preparedness Expo to be held on October 27th
 - i. Location – The Ranch
 - h.
 - 2. Ready Op
 - a. Bill – reminder to all that Ready OP is in place and will be tested quarterly for the Rural Chiefs meetings, and bi-monthly for the NLCERA EMS Advisory meetings.
 - 3. LC Paging system:
 - a. Justin – the LC paging system is having operational issues.
 - i. LC looking to replace the paging system
 - 1. Hiplink is possible new system

- a. Can do notifications that ReadyOp won't do; more robust than ReadyOp
 - ii. Rual NLCERA departments requesting response maps
 - 1. Bill to have made for each department.
 - iii. PFA to provide an 800 Meg radio for Dr. Trembley
 - iv. Improvements:
 - 1. Have activities calendars at the bi-monthly meetings
 - 2. Invite Killpecker Tower construction coordinator to next meeting
 - 3. Contact CSU to determine who is their representative and provide current invite to next NLCERA EMS Advisory Meeting.
- 7) As time allows - agency updates affecting NLCERA
- 8) Next Meeting, August 16, 2017, 08:30 – 10:00, PFA Station 12, Community Room.

Please contact Kevin Waters or Bill Salmon with any questions.

kwaters@poudre-fire.org (303-906-6498.)

bsalmon@poudre-fire.org (970-218-9406).

See [Roster Below](#):

Roster:

| Date: 6/21/2017 | NCLERA EMS Committee Meeting Roster | | Please update Emails | Please update phone #'s |
|-------------------------------|-------------------------------------|--------------|--|---------------------------|
| Please Initial for Attendance | First and Last Name | Organization | Email | Phone # |
| | Braden Applegate | UCH/PVH | Braden.Applegate@uchealth.org | 970-391-4962 |
| X | Vivian Armendariz | Citizen | vivislovesbirds@gmail.com | 970-308-7228 |
| X | Letitia Betchel | WFD | lbetchel@wfpd.org | 970-215-3156/970-568-3232 |
| | Dave Bressler | BH | Dave.Bressler@bannerhealth.com | 970-302-1127 |
| X | Tom Cain | UCH/PVH | Thomas.Cain@uchealth.org | |
| | Hugh Collins | PCFPD | h.collins@poudre-canyon-fire-district.org | 970-881-2472 |
| | Carol Dollard | RCVFD | chief@rcvfd.org | 970-566-2150 |
| X | Tom Forbes | | tfbike@hotmail.com | 281-838-5587 |
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| | Warren Jones | GVFD | gvfdchief01@gmail.com | 970-494-4611 |
| X | Mary Makris | PFA | mmakris@poudre-fire.org | |
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| | Donn Maynard | LVPD | Livermorechief@gmail.com | |
| X | Ryan McLean | PFA | rmclean@poudre-fire.org | 970-217-2758 |
| | Kim Meyer-Lee | LCDH&E | kmeyerlee@larimer.org | 970 498-6786 |
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| | Duane Rorie | Air Link | Duane.Rorie@uchealth.org | 970-619-6074 |
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| | Ron Simms | PFA OEM | rsimms@poudre-fire.org | |
| | Adam Smith | CSUPD | adam.s.smith@colostate.edu | |
| X | Pat Songer | UCH/PVH | pat.songer@uchealth.org | 775-304-0416 |
| X | Darren Tremblay | UCH/PVH | darren.tremblay@uchealth.org | |
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| X | Justin Whitesell | LCSO | whitesjl@co.larimer.co.us | 970-829-7970 |
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| X | Diane Webber | LCSO | webberdl@co.larimer.co.us | 970-498-5340 |
| X | Carol Workman | FCPD/911 | cworkman@fcgov.com | |
| X | Chris Wolf | PFA OEM | cwolf@poudre-fire.org | 970-416-2859 |