



NLCERA EMS Contract

Quarterly EMS Rural Fire Chiefs Meeting - Minutes

February 15, 2020

PFA Administering the NLCERA EMS Contract – 2020 Second-Quarter Meeting

Greetings NLCERA EMS Rural Fire Chiefs and Designees,

Please see the meeting minutes from the first-quarter February 15, 2020 meeting.

Discussion Items/Agenda:

1. Introductions and welcome (See [Roster](#))
2. Approve November 16, 2020 first-quarter meeting [minutes](#)
3. Administrative
 - a. NLCERA Rural Fire Departments/Districts
 - i. EMS Contract related issues?
 1. **None expressed at this time.**
 - ii. Changes in leadership, roles or governance relating to EMS?
 1. **Warren Jones was sworn in as Glacier View Fire Protection District (GVFPD) Fire Chief.**
 2. **Ryan Hammack will assume EMS supervision role at GVFPD**
 3. **Brenden (Bobby) Hill is the Red Feather Lakes Fire Protection District (RFLFPD) Fire Chief, assuming role from Gerry Wagner.**
 4. **Dan Alarcan is an Assistant Chief with RFLFPD**
 5. **Evin Rau assumes EMS supervision for RFLFPD**
 - a. **Bobby to send full contact information**
 - iii. ReadyOp - An email and text test to be sent on February 14, at 10:00.
 1. **ReadyOp test sent, no issues**
 2. **All encouraged to send any ReadyOp changes**
 - iv. Communications issues? (800, VHF or StacD)
 1. Follow-up items from November 16:
 - a. Update: Intermountain simplex channel setup?

- i. Radio Dave working on it – possibly ready this summer.
 - b. Update: 900 text with dispatch setup?
 - i. This capability is now happening
 - ii. Need update from LC regarding maintaining pagers
 - 1. Steve Bebell to be contacted by PFA
- b. PFA Updates
 - i. PFA RFP update
 - 1. Kevin provided an overview of the delays occurring with the RFP. More as information becomes available.
 - 2. Mark Rode to continue as NLCERA Rep for Rural Chiefs.
 - ii. New CAD updates
 - 1. Scheduled to go live on March 24, 2020.
 - 2. Warren asked about the possibility of getting a “status screen” for GVFPD Station 1.
 - a. Warren was referred to Eric Nelson at PFA IT as a resource.
 - 3. Discussion about the new CAD sending the closest unit with AVL capability.
 - a. Will send the closest ambulance to rural NLCERA.
 - b. Discussion – Weld County to have new CAD, may be compatible.
 - 4. Discussion about MDTs and the extra work involved
 - a. Little value for most rural departments when compared to the costs and system volume.
 - iii. Larimer County career fire departments numbering changes
 - 1. Is fully functional and no apparent issues
 - 2. Information will come through the Larimer County Fire Chiefs Association (LCFCA).
 - 3. New numbering will help with the new CAD for closest unit.
 - iv. Follow-up PFA items from November 16 meeting
 - 1. AED and Auto-Pulse data retrieval options
 - a. PFA requests NLCERA agencies notify using the NLCERA form for AED and Auto-pulse data retrieval.
 - 2. EMR CE and cert update from Colorado State-DPHE
 - a. Discussion regarding needing Medic CE for EMT, NREMT and EMR for recertification.
 - b. Mark – asked about a bridge for EMR’s to not need to retest for recertification.
 - i. Problem is no EMR certification number with CDPHE.
 - ii. CLFPD has many EMRs needing to recertification.

- iii. No EMR training can be logged into Medic CE without EMR certification number.
 - iv. Question – will current EMRs receive notification from Colorado Department of Public Health and Environment (CDPHE).
 - c. Apparent numerous EMT and EMR needing to recertify in March, 2020.
 - d. Kevin – requested all NLCERA departments send their EMS training rosters to PFA (To: amaddox@poudre-fire.org) for entry verification and entry into MedicCE.
 - e. Moving forward NLCERA EMS monthly training will be entered into MedicCE for from rosters like George used to do.
 - f. Kevin – will call CDPHE to better guide NLCERA departments regarding EMR certs.
- c. Five Pillars of EMS Compliance (Protocols, Response, QA, Equipment, and Training):
 - i. Protocols
 - 1. Latest update went live February 1, 2020 on PPP App and Weblink at NLCERA.org website.
 - 2. Questions about the changes in the protocols
 - a. PFA received a question about the DNR requirements of the Northern Colorado Prehospital Protocols (NCPP).
 - i. Kevin explained the differences between the NCPP and Colorado State legislated requirements.
 - ii. Advice to follow NCPP protocols and call medical control if a question while on an emergency scene.
 - 3. Review PPP App update process
 - a. Plan is to update PPP in January and July, unless required by medical director more often.
 - ii. Response
 - 1. NLCERA EMS rural fourth-quarter 2019 data file sent to rural chiefs for their review.
 - a. Data file reviewed by Aaron for each department, and aggregate as NLCERA Rural EMS.
 - b. Request for feedback if the NLCERA EMS data being sent to the rural chiefs is helpful? What other needs or requests for data?
 - c. Response data may drive training needs in the future.
 - 2. MARVLIS – update to “Demand” programing on May 1, 2020

- a. Aaron provided an overview of the plan to change from a mix of geography and demand, to a demand only programing in MARVLIS.
 - i. Discussion and questions about how this will affect response in rural areas.
 - 1. MARVLIS, in combination with AVL dispatching with new CAD, should recommend the closest unit.
 - 2. Postings will need to be monitored, but letting the program run should predict where ambulances will be needed.
 - 3. PFA Commitment that rural NLCERA will receive an ambulance within EMS Contract compliant times.
 - 3. IFT changes effects on NLCERA response
 - a. Aaron provided an overview regarding the 911 generated interfacility transfers (IFT) which began to have a BLS component in September, 2019. In September, the 911 system ran approximately 81 IFTs per month.
 - i. Current 911 system IFTs are showing approximat 41% reduction (50 IFTs) due to non-911 IFT capacity from UCHealth.
 - ii. The 911 system having BLS IFT capability helps keep ALS ambulances available in the NLCERA.
 - 4. Discussion regarding rendezvous with UCHealth ambulances responding with two wheel drive ambulances.
 - a. The apparent issue has been for the AHJ to need to respond to the UCH ambulance and take the crew to the scene.
 - b. PFA requested for departments having issues with rendezvous or two wheel drive access to use the NLCERA.org Operational Form to provide details and request a review.
 - 5. NLCERA Feedback Form use
 - a. PFA requests the NLCERA departments use the forms on the NLCERA.org webpage to communicate NLCERA needs or feedback.
- iii. QA
 - 1. First Pass update regarding patient care feedback
 - a. Follow-up from November 16:
 - i. Rural Departments choice of PCR format?
 - 1. A PCR is required for all medicals per the medical director.

2. Discussion from November, 2019 minutes: Examples of [PCR written report formats included as Appendix-C](#).
 3. The AED and Auto-Pulse PCR data will assist with Q/A of the responses.
 4. PFA is working towards full QA for all NLCERA EMS responses
 - ii. Update of what EPCR programs in use for 2020
 1. Red Feather is upgrading to ESO in the near future for PCRs and data.
 2. Emergency Reporting and Colorado Image Trend are other two EPCR programs in use by NLCERA departments.
 3. PFA uses Image Trend and UCH uses ESO
 - b. Discussion about clinical care QA reviews can drive development of distance learning opportunities.
- iv. Equipment
 1. UCH Glucometer change on February 1, 2020
 - a. Discussion about PFA's commitment regarding information and training for any new equipment on UCH ambulances.
 - b. Training will be integrated into monthly EMS trainings.
- v. Training
 1. Monthly Training
 - a. Discussion about needing more IV sticks
 - i. Simulation training is an option and can be built into EMS training rotations.
 - ii. Kevin - PFA offers an IV class at the end of every fire academy class
 1. Possible to offer training spots to rural NLCERA folks.
 2. Need to work out the workmans comp issues.
 - b. Update about new UCH Educators
 - i. New UCHealth Educators are now onboard
 1. Offices are at PFA Training Center
 2. MedicCE will be a part of their responsibility
 3. The NLCERA EMS training calendar will be updated with more specific details, such as topics and CE information.
 - c. EMT Class availability – update

- i. Warren – question where to have aspiring EMTs obtain a hybrid online/practical class?
 - 1. PFA has no capacity at this time to sponsor or coordinate for the NLCERA.
 - 2. Recommendation to contact RETAC
 - a. Warren to contact Jeff Shannels.
 - b. RETAC may have grant funds available for regional EMT class.
 - c. Warren wants to update GVFPD Station 1 as distance learning location with upgraded AV and IT.
 - 3. Question if local community colleges could sponsor?
 - a. PFA can possibly assist with skills portions.
 - b. Discussion of out of state online classes as an option.
 - c. Suggestion to contact Front Range and AIMS.
- d. NLCERA.org website
 - i. Comments or needs?
 - ii. PFA encourages use and comments regarding the NLCERA.org website.
- e. UCHealth updates
 - i. UCH EMS Organizational Chart changes and updates
 - 1. Addition of clinical mentors and educators
 - ii. Non-911 IFT update
 - 1. UCHealth is establishing a non-911 IFT capacity completely outside of 911 EMS Contract.
 - iii. UCH Reserve Program update
 - 1. Currently the Reserve Program is being reviewed by UCHealth Risk Management.
 - 2. EMT Ride-alongs available now – contact Monique Rose: monique.rose@uchealth.org
 - a. Discussion about the what agreements are needed for the AHJ's to cover insurances for their EMTs on ridealongs
 - 3. Discussion about if PFA engines are available for ride-alongs.
 - a. Kevin to research options and report back.
 - b. Warren to take the lead for the rural EMS departments
- f. NLCERA Fourth-Quarter2019 Data
 - i. October-December, 2019 Compliance – Zones 3-5
 - 1. Overview and discussion by Aaron.
 - 2. UCHealth compliant in all zones with EMS Contract

- ii. Overview of response data – per department as compared to previous years.
 - 1. Aaron presented data comparisons for each AHJ of the rural NLCERA.
 - 2. Feedback requested about the data content and level of detail.
- g. NLCERA R-E Status
 - i. Overview of October - December R-E's
 - ii. PFA and UCH are working towards an R-E which will change MARVLIS programing.
 - 1. Mostly affect zone 1 – percentile times being measured to assess improvements moving forward.
- 4. NLCERA Fire/EMS Agency updates?
 - a. Warren (GVFPD) – Expressed he is pleased to be back at GVFPD as their Fire Chief. He is committed to promoting interagency cooperation and training.
 - b. Hugh (PCFPD) – Advised the new station 4 is being occupied with temporary CO.
 - c. Joel (LFPD) – Asked about the NLCERA Patient hand-off and patient care refusal forms. Where can they obtain more?
 - i. Apparently the hand-off form was a UCHealth form.
 - ii. Patient hand-off forms – Vanessa ordered and distributed.
 - iii. Discussion of tablet based system could solve this need.
 - iv. Discussion about the need to keep NLCERA standardized format.
 - v. Ryan (GVFPD) to follow-up regarding ordering NLCERA Refusal and Patient hand-off forms.
 - vi. Restocking Question – Joel asked if possible to have a restocking cabinet from UCH?
 - 1. PFA advised UCH cannot provide a restocking cabinet to the rural departments.
 - a. Concern expressed that if no ambulance arrives, such as with air resources transporting that supplies are not replaced.
 - b. PFA advised to call the UCH Deployment Coordinator phone number and request replacement supplies used: 970-689-2462
 - d. Bobby (RFLFPD) – RF will have ESO and tablets for EMS response in the near future.
 - i. Discussion of how ESO and tablets can be used for resource tracking as well .

Please contact Bill Salmon (bsalmon@poudre-fire.org) or Kevin Waters (kwaters@poudre-fire.org) with any questions.

Roster

1st Q-2020	NLCERA EMS Rural Fire Chiefs Meeting - February 15, 2020		Roster	
In Attendance	First and Last Name	Organization	Email	Phone #
	Dan Alaracon	RFLFPD	D-Alaracon@live.com	970-8813882
1	Hugh Collins	PCFPD	h.collins@poudrecanyonfiredistrict.org	970-881-2472
	Carol Dollard	RCVFD	chief@rcvfd.org	
	Tom Forbes	RFLVFD	tfbike@hotmail.com	281-838-5587
2	Warren Jones	GVVFD	gvfdchief1@gmail.com	
3	Joel Funk	LFPD	joelfunk@hotmail.com	970-988-9202
	Gary Green	WFPD	ggreen@wfpd.org	970-418-0398
	Ron Hall-Estand	RCVFD	ronestand2006@yahoo.com	
4	Ryan Hammack	GVVFD	ryan.hammack@southmetro.org	(H)970-484-3567 (-C) 303-587-9825
	Jim Herrington	LFPD	elbowcreek@gmail.com	
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9	Kevin Waters	PFA	kwaters@poudre-fire.org	
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