# EMS Advisory Committee Meeting Minutes

Date and Time: **August 19, 2020, 08:30 – 10:00**,

Location: Zoom

## Meeting Minutes:

- 1. Welcome existing and new stakeholders:
  - a. Attended:
    - i. Tim Seidel
    - ii. Mark Rode
    - iii. Brett Convey
    - iv. Amy Maddox
    - v. Bridget Knox
    - vi. Dr. Tremblay
    - vii. Aaron Leonard
    - viii. Monique Rose
- 2. Approval of June 17, 2020 meeting minutes
  - a. Minutes Approved, no discussion
- 3. Purpose and Mission:

Purpose and Mission: The NLCERA EMS Advisory Committee is comprised of various stakeholders of the NLCERA EMS System who are committed to proactive coordination and facilitation of continual improvement through outcome oriented, patient centered pre-hospital emergency care for citizens in the NLCERA.

- 4. PFA NLCERA Administrative Updates
  - a. NLCERA EMS Contract Amendments Update
    - i. Amended EMS Contract status
      - 1. June minutes showed PFA would pursue EMS contract amendments when COVID time requirements allowed.
      - 2. PFA is currently working with UCH to bring the EMS Contract amendments into place. Some of the significant changes:
        - a. Amendments are EMS Pillars based: Protocols, Response,
           QA, Education/Training, and Equipment.
        - b. Compliance KPI Driven.
        - c. Move compliance meetings to quarterly requirement.
      - 3. More on this as it develops.

- b. NLCERA EMS Quarterly Rural Chiefs Meetings
  - i. Schedule changed from quarterly in-person meetings to monthly Zoom meetings for EMS updates.
    - 1. PFA, due to COVID, has moved to monthly updates via Zoom to the NLCERA Rural Chiefs.
    - 2. This format has been well received and will continue for the foreseeable future.
- c. UCHealth Updates
  - i. Medical Director Update (Dr. Tremblay)
    - 1. Protocols Updates
      - a. Reviewed submitted protocol questions and list of feedback for consideration.
      - b. New update being developed with a track changes list so providers can easily find what is changing.
      - c. COVID update in a good position and hope to stay there.
      - d. Email or call Dr. Tremblay with any questions or needs.
  - ii. UCHealth EMS Updates
    - 1. NLCERA EMS response during June/July 2020 during COVID-19
      - a. Aaron Data Overview
        - i. UCH tracking signs and symptoms for COVID
          - 1. Peak end of March beginning of April.
          - 2. Correlated bump seen when state opened (6%).
          - 3. There has been no significant impact on the 911 system.
          - 4. Processed in place are working to protect crews and patients.
          - 5. Response volume has continued to trend downward.
            - a. June and July 4.9% decrease in call volume from 2019.
    - 2. New CAD Updates
      - a. MARVLIS Response data modeling
        - i. Prediction modeling program to strategically deploy resources based on historical data.
        - ii. With new CAD, configuring MARVLIS with new CAD.
      - b. First Watch (FW) Online EMS Compliance Utility
        - i. The program used for response compliance measures.

- ii. Aaron coordinating and configuring new CAD with FW
- c. Mark Regan New CAD Update
  - i. No big changes since last meeting.
  - ii. Everything is in place to go live September 15, 2020.
- d. Stakeholder Agency updates affecting NLCERA EMS
  - i. COVID-19 Related updates or needs?
    - 1. No updates from stakeholders
  - ii. NLCERA leadership or other significant change updates
    - 1. No updates from stakeholders
- e. EMS Contract Compliance Pillars
  - i. Protocols: Northern Colorado Prehospital Protocols (NCPP):
    - 1. August Protocol update
    - 2. Dr. Tremblay update.
  - ii. Response:
    - 1. Regarding COVID-19 No changes since June meeting
      - a. PFA remains under COVID-19 Emergency Declaration
        - i. Lori talked about in June to ensure all agencies needed to monitor their status.
        - ii. No information. Bill to follow-up with Lori
      - b. Prehospital system update
        - i. The prehospital system indicators is not showing
    - 2. Remain vigilant regarding COVID-19
  - iii. Q/A:
    - 1. QA Pillar Update
    - 2. Floyd Salazar is the PFA QA Pillar person.
    - 3. Aaron updated a QA position is going to be posted and should be opened for hiring in a few weeks.
  - iv. Equipment:
    - 1. New Equipment Update
      - a. PFA will update regarding how new equipment being added to the system will be administered.
  - v. Education/Training:
    - 1. Training Pillar Update
    - 2. Estaban Guzman is the PFA Pillar person.
    - 3. Updates as this all develops with the EMS amendments.
- 5. Focused discussions regarding Challenges and Opportunities:
  - a. **Coordination**:
    - i. No stakeholder updates.

ii. If any stakeholder is not tuned into OEM regarding COVID, please email bsalmon@poudre-fire.org.

# b. Communications

- i. ReadyOp Test and stakeholder contacts updates
  - 1. Text and email test will be on August 18, 2020 at 15:00
    - a. Sent out before this meeting.
  - 2. Please send any ReadyOp (top three admin and infectious disease) contacts updates to <a href="mailto:bill.salmon@poudre-fire.org">bill.salmon@poudre-fire.org</a>
- ii. Dispatch?
  - 1. New CAD (Mark, Carol and Diane)
    - a. FC911 EMS related Updates
      - i. As of September 7, all agencies locked out so new CAD can be purged for implantation.
    - b. AVL updates?
      - i. Discussion about efficacy of the AVL closest unit.
        - 1. Fire side is looking to be ready.
- iii. Other communications updates or needs:
  - 1. No stakeholder updates

### c. Training

- i. NE Colorado RETAC update
  - 1. Grants updates
    - a. For EMS there may be funds available
      - i. Contact Jeff Schanels at RETAC
- ii. NLCERA monthly trainings update
  - 1. EMS Training is ready for September for the NLCERA agencies.
  - 2. Challenges with COVID for in-person training.

#### d. Transport

- i. No stakeholder updates
- e. **Planning** Strategic
  - i. NLCERA EMS Advisory Committee meeting format
    - 1. Please give updates or feedback regarding the zoom meeting format and how to improve it.
    - 2. Apologies from Bill for microphone cutting in and out working on it
- 6. Other Stakeholder Agency updates?
  - a. No stakeholder updates.
- 7. Next Meeting October 21, 2020 on Zoom

Please contact Kevin Waters or Bill Salmon with any questions:

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