

NLCERA EMS Update to NW Chiefs – NLCERA Minutes

October 28, 2020

Location: Chief Jones weekly Zoom Link

1. NLCERA EMS Rural Chiefs Update - September 30/October 7 - [Meeting Minutes](#)
  - a. Posted on [www.NLCERA.org](http://www.NLCERA.org) Website (EMS Contract > Rural Chiefs > 2020 > September).
2. EMS Contract Amendments status
  - a. Chief Waters is finalizing and confirming updates with PFA legal before sending the document back to UCH legal for final agreement.
  - b. PFA is currently planning to present the EMS Contract Amendments to the PFA Board.
    - i. Chief waters described the current process and hoping to bring the new amendments to the EMS contract to the PFA Board in November.
3. New CAD updates
  - a. IT and AVL Updates
    - i. If you experience suspected CAD related response issues please submit the NLCERA Operational form for follow-up.
    - ii. Reassignments – How may these affect response to the rural NLCERA
      1. This CAD sees all available fire and EMS units equipped with AVL.
      2. CAD is programed to prioritize EMS calls by priority: Non-Emergent to Emergent.
      3. If your ambulance is enroute non-emergent and CAD sees it as the closest unit to a higher priority call (emergent) they will automatically be reassigned.
      4. The FC911 Dispatcher will manually dispatch another ambulance to your call. 900 will also see this on their CAD screen.
      5. You may experience a delay for non-emergent responses due to reassignments.
      6. Please submit a NLCERA form for any calls you have questions about (NLCERA.org > Contact Us > Operational Feedback Form).
        - a. Question: if two units are enroute emergent to Hwy 14 and Redfeather, and one ambulance should be closer to the other call will CAD reassign them?
          - i. Answer: No, verified with PFA IT (Mark Regan) that this is not how CAD is programed.
  4. Third quarter data status
    - a. Due to the new CAD implementation, the First Watch (FW) data compliance program is being reprogramed and validated.
    - b. All data should be available and assessed for compliance by November 19, 2020.
    - c. Third quarter EMS response compliance reports available after November 19, 2020.
      - i. PFA will bring the third quarter data, as well as the first two months under the new CAD, to the November monthly update meeting.
  5. ESO file transfers – needs and updates
    - a. Following up: Evan please contact Matt Bruschtter directly for coordination with

- UCH IT as needed.
  - i. Evan – RFLVFD should be good to go and will try when able.
  - b. Matt to need ESO admins for agencies using ESO and their agency code
- 6. COVID-19
  - a. Encourage Protocols Review – Cases increasing
  - b. Latest Larimer County [COVID – 19 instructions and orders](#)
  - c. Link to [Larimer County Website Dashboard](#)
- 7. Peer Support needs?
  - a. Open discussion for needs or resources
    - i. Chief Jones discussed scheduling a meeting with Ed and Joanne Rupert to explore what services may be available to rural Fire/EMS departments.
  - b. 911for911
    - i. Bill changed hats and explained the 501C3, 911for911.org, is possibly going to be the recipient of firefighter assistance fund raising efforts by multiple Fort Collins businesses. If this comes to fruition the NLCERA Rural Chiefs will be contacted for identifying and disseminating funds to firefighters who may have lost homes or been displaced.
- 8. Other?